



WATER LEAK DETECTION SERVICE MELBOURNE

If your water bill is unusually high, stains on plaster walls/ceilings, water marks on brick or concrete walls but don't know where it is coming from – Yes, we can help. Your Choice Plumbers specialises in water leak detection throughout Melbourne suburbs using the latest technology with guaranteed results. Our leak detection service includes detection and Same Day Repairs minimising damage to your property.

How we operate:

Book a leak detection service by calling our office on $\underline{1300\ 852\ 779}$ or fill in our online <u>booking form</u> and specify the day and the time that suits you.

Once the appointment has been confirmed, we will send a fully equipped leak detector as well as the plumber to pin point where the leak is coming from.

When we have a clear understanding where the water leak is located – (location, depth and leaking pipe material) the plumber will give you a quote for repairs.

In most cases water leak can be fixed the same day depending on location and depth of leaking pipe. Upon completion of the job our plumber will issue the report which you can use for your insurance claim as well as your local Water Authority claim for excess water usage.

Home owner Tips:

A lot of times homeowners are unaware they have a water leak unless the owners:

- Receive unusually high water bill or notice from local Water Authority
- The water leak is visible or you can hear water hissing under the floors or behind the walls.
- Noticeable stains on concrete or plaster.
 - If you suspect you might have a water leak and none of the above is evident, these are the simple steps you can follow before getting water leak detection services:
- Make sure all taps and stop valves to toilets are turned fully off.
- Go to your water meter which is usually located within 2M between the foot path and your front garden. Take a photo of current water meter readings and wait approximately 30 min. and do the same.

 If your water meter digits have moved, it has been confirmed that you have a water leak and you should be calling us on <u>1300 852 779</u> or fill in our <u>enquiry form</u> to arrange the appointment.
For more information regarding leak detection by our local Water Authorities please see links below:

http://southeastwater.com.au/Residential/HowTo/Pages/HowTo.aspx http://www.citywestwater.com.au/residents/fixing_leaks.aspx https://www.yvw.com.au/faults-works/responsibilities/repair-responsibilities