

FAQ



Why should I use Allstate Pest Control?

We are committed to providing great service that protects your home and business, innovatively and creatively; producing safer, more efficient and effective treatment methods against the infestation of termites and unwanted pests. We believe in no risk approach which is why you can expect more with Allstate. Our customers, employees and the health of the environment are our primary concern when performing your services.

How often should I have my house inspected for termites / pests?

There are a range of factors that could impact on the frequency of inspection for a house against termites and other pests. At the very least an inspection annually is highly recommended.

Do you attend Emergency calls?

Yes. We offer a 24 hour 7 Day a week phone advice hotline with emergency service as needed.

I have a new home. Am I right that termites / pests won't bother me?

Termites and other pests can infest a building at any-time even during its construction, regular pest control service and annual termite inspections are highly recommended.

I haven't seen any pests so can I assume I don't have a problem?

A lot of pests especially termites are secretive by nature and it's only until the damage is done or the infestation is out of hand that you notice.

How much does it cost to get rid of a termite or pest problem?

The cost of treatments for termites and pest problems can vary depending on the pest to be treated to the size of the home or the pest infestation level. We offer a free no obligation assessment and proposal.

What type of treatment do you apply?

We offer a wide range of treatment options to ensure the best outcome for the pest problem and for the property. For instance we have several treatment options for termites from Treated Zones to Baiting and Monitoring Systems.

Is treatment safe for my family and pets?

All our treatments are designed to be as safe as possible and our technicians are trained to eliminate all risks before performing the service. In most cases there is no risk at all to be managed as the treatment is completely safe.

Are your treatments guaranteed?

Yes. All of our services come backed with industry leading guarantees from Timber Replacement Warranties to Re-Treatment Warranties, we also offer a satisfaction guarantee.

Do you abide by Government regulations?

Yes. We are a fully licenced pest control company and all of our technicians and senior management staff are also licenced pest controllers. We are also fully insured and have undertaken annual ISO 9001 Quality Management Audits to ensure you receive the best service possible.

